

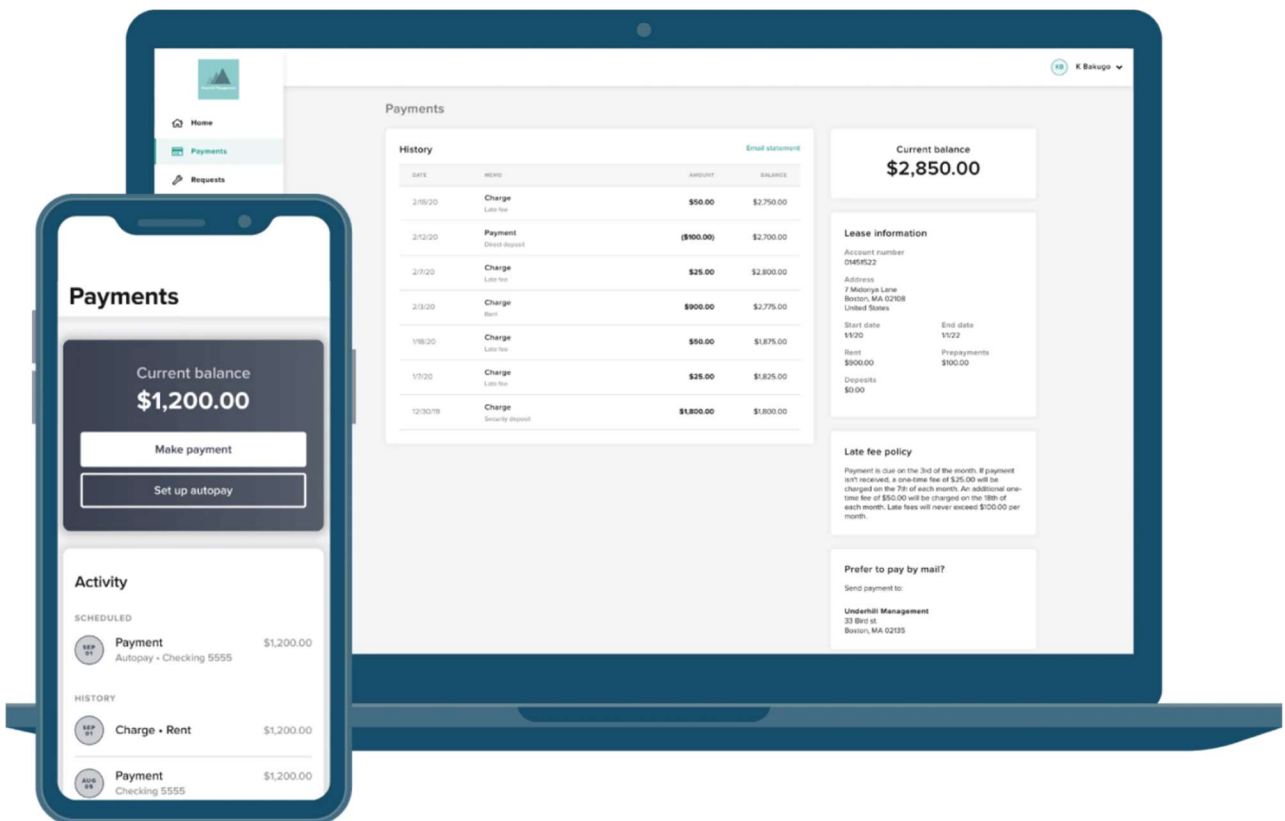
# @ppfolio

# vs



# Buildium®

As of June 1<sup>st</sup>, 2024, we are changing our software from Appfolio to Buildium. This has not been an easy undertaking and we make this change only after serious thought and consideration. There will be the same types of features that you have come to expect with our current software. You will have access to a resident portal to view your account, make payments online and file work orders as you do now.



We are diligently working on uploading every tenant's information into the new software in preparation for the June 1<sup>st</sup> "go live" date. Until June 1<sup>st</sup>, please continue to use your Appfolio portal as before. As of June 1<sup>st</sup>, any payments should be made from the new resident portal. Once your information has been uploaded into the new software, you will be sent an email, to the email address we have on file, inviting you to set up your account. At that point, you will be able to set up any recurring payments to begin after June 1<sup>st</sup>.

If you wish to update the email address we have on file, or provide one for the portal, you can text the leasing office at 646-845-9745 or email [apartments@hollingsworthcos.com](mailto:apartments@hollingsworthcos.com). Please be patient with us as we learn the ins and outs of this new software.